



MULTICULTURAL MEDIATOR

- DESK RESEARCH SURVEY



Co-funded by
the European Union



Multicultural Mediator - Desk Research

Ladies and Gentlemen,

We kindly ask you to take part in our survey (DESK RESEARCH). The research is carried out as part of a project co-financed by the European Union entitled: "MEDIATOR PROGRAM - the future of education no. KA210-VET-461C8DE5 implemented by the Foundation for Social Development and Prevention "DIALOG" based in Opole, in partnership with the Irish company AUTPOST LIMITED specializing in multicultural mediation.

Mediation allows for an amicable ending to conflicts. It is a voluntary and confidential process of the parties reaching an agreement in the presence of an impartial mediator. Taking into account the influx of immigrants to Poland, the current situation in the world, the war in Ukraine, BREXIT, the increased number of Poles returning to their homeland, often being in a relationship with a citizen of another country, in the coming years a significant increase in the demand for qualified MULTICULTURAL MEDIATORS should be expected, who they will work based on a transformative mediation model (holistic approach). In Poland and some IE countries this type of mediation is not developed despite the huge number of people from other cultures living/staying in a given country. Adapting the competences of mediators to the multicultural environment and developing work tools on a European scale is a necessity today.

The project supports flexible adaptation of the educational market for mediators, preparing them to respond to the needs of a multicultural society. The survey concerns the competences, role and functions of a multicultural mediator, taking into account EU countries where the influx of people from other cultures has increased. Completing the questionnaire will take a maximum of 15 minutes.

The survey is anonymous and its results (in aggregate form) will be used only for scientific purposes and will allow the creation of a report, a description of the profession of a multicultural mediator, a manual for a multicultural mediator and a dedicated training program with recommendations. If you have any questions, please contact info@frspdialog.org

Thank you for your time,
The project team

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1. Please rate your level of knowledge about the mediation type of multicultural mediation.

(Please rate on a scale of 1-5, where 1 - Slight, 5 - Expert)

Select only one answer.

	1	2	3	4	5	
Negligible	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Expert

2. Please assess your level of knowledge about the competences of a multicultural mediator and the subject of their work.

(Please rate on a scale of 1-5, where 1 - Slight, 5 - Expert)

Select only one answer.

	1	2	3	4	5	
Negligible	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Expert

3. In your opinion, is the profession of a multicultural mediator known in the Opole Voivodeship?

Select only one answer.

- ☐ Yes
- ☐ No

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4. Do you know a mediation center where you can use the services of a multicultural mediator?

Select only one answer.

☐ Yes

☐ No

5. Do you know where in the Voivodeship you can acquire the competence to perform the profession of a multicultural mediator within the Opole Province?

Select only one answer.

☐ Yes

☐ No

6. Can you describe the differences between a mediator who does not specialize in multicultural mediation and one who has completed specialized training for multicultural mediators?

(Please rate on a scale of 1-5, where 1 - I do not know the difference, 5 - I can name a lot of differences, at least 10)

Select only one answer.

	1	2	3	4	5	
I don't know the differences	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	I can name many differences (at least 10)

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7. Please rate the truthfulness of the following sentence:

"A multicultural mediator is an intermediary between parties who cannot communicate with each other due to a language barrier. A multicultural mediator helps in resolving conflicts between different nations and also acts as a mediator in the event of a language barrier. Must be fluent in the language of the mediation parties"

Select only one answer.

☐ Truth

☐ False

8. What do you think is the minimum education required for a multicultural mediator?

Select all correct answers.

☐ No minimum level required

☐ A-level

☐ Higher

☐ Doctoral Studies

9. How many foreign languages do you think a multicultural mediator should know?

Select all correct answers.

☐ At least 1

☐ At least 2

☐ At least 3

☐ Does not have to know any foreign language

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10. In your opinion, to what extent does knowledge of the cultures of people participating in mediation influence the outcome of mediation?

(Please rate on a scale of 1-5, where 1 - Has no impact, 5 - Has a significant impact)

Select only one answer.

	1	2	3	4	5	
There is no influence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	It has significant influence

11. In your opinion, should the training program for multicultural mediators include training in the field of legal provisions regulating the aspect of granting citizenship, consent to the issuance of an identity document, including a passport, and alternating care?

Please rate on a scale of 1-5, where 1 - No, it is not important, 5 - Yes, definitely)

Select only one answer.

	1	2	3	4	5	
No, it's not important	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Yes definitely

12. Do you think that mediators who want to be multicultural mediators should undergo specialized training to practice as a multicultural mediator?

(Please rate on a scale of 1-5, where 1 - I strongly disagree and 5 - I strongly agree)

Select only one answer.

	1	2	3	4	5	
I strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	I definitely agree

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13. Please rate your level of knowledge about the Child Alert system and the Hague Convention?

(Please rate on a scale of 1-5, where 1 - I have no knowledge on this topic; 5 - Expert)

Select only one answer.

	1	2	3	4	5	
I have no knowledge on this topic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Expert

14. Have you completed mediation training and are you a mediator by profession?

Select only one answer.

- ☐ Yes
- ☐ No

15. If you had the opportunity to take part in a training on multicultural mediation, would you be willing to do so?

Select only one answer.

- ☐ Yes
- ☐ No